

Reigate and Banstead Police Newsletter

Issue 29
November 2025



First Year Impact!

It was in March of this year when the last article on Community Speedwatch (CSW) was issued, and since then a local Group within Reigate & Banstead has completed 12 months of voluntary activity.

CSW is entirely about encouraging roads users to respect the speed limits along Surrey's roads, and to avoid instances such as shown below on one of our local roads in August, where the accident caused a road closure of over 5 hours, and took up valuable Police resources and time. Fortunately, no one was seriously injured.

The Group, which was set up in October 2024, has logged some startling statistics over the year:

- 188 sessions undertaken
- 5,463 motorists recorded, which includes ...
- 286 cases of 'inappropriate behaviour'
- Close to 5,000 letters issued by Surrey Roadsafes
- Offenders receiving x2 letters = 355
- x3 letters = 51
- x4 (or more) letters = 15
- 102 vehicles recorded did not have an MOT
- 84 were without TAX
- 7 were declared SORN (off-road)
- 178 motorists were excessively speeding (45mph +)
- 18 visits have been made by our Neighbourhood Police Team
- Approximately 470 volunteer hours logged
- Fastest speed registered = 81mph



Many local residents are incredibly supportive, and the feedback has been exceptionally positive. The Group has found that motorists appear to be more observant of speed limits than a year ago when it was set up and it hoped that this behavioural change is set to continue.

Please keep a look out for events, taking place in the Borough during 'Adult Safeguarding Week', beginning on Monday 17th November

In this Months Newsletter

- Page 2. Community Update
- Page 3. Courier Fraud
- Page 4. Secure your number plates



Feedback

Your feedback on the Newsletter is important to us. Please contact me at Simon.Morris@surrey.police.uk

Simon Morris 20789
Community Engagement Volunteer
Reigate and Banstead Police SNT





Recognition for Local Scheme

We're delighted to be shortlisted for the Local Authority of the Year Award in the 2026 Anti-Social Behaviour Awards for our Safer Redhill collaboration.

Safer Redhill is all about the power of local partnership to make a difference. The project has brought together the council, police, [YMCA East Surrey](#), local schools, colleges, [Redhill Business Guild](#), and resident organisations, and been able to support youth outreach work with the Y-bus, a campaign to encourage ASB reporting, youth mentoring, a mural and solar-powered lighting in Memorial Park, and more.

Kickstarted with Safer Streets funding and the adoption by Surrey Police of the College of Policing's, 'Clear, Hold, Build' framework to reduce the harm caused by crime in the town, as well as building more resilient communities, Safer Redhill continues to address crime and anti-social behaviour by working together. Thank you to everyone who's joined us so far. We're keeping our fingers crossed for the awards in February!



Street Safe



StreetSafe is a service that allows you to report safety concerns in public places without giving us your name (anonymously). This includes issues like poorly lit streets, abandoned buildings, or vandalism, as well as instances where you feel unsafe due to someone following or verbally abusing you. Please note: StreetSafe is not for reporting crimes or emergencies. If you witness a crime please report it to us [online](#). If you're unsure whether something is a crime or not, read our advice.

Examples of situations that should be reported to StreetSafe include a poorly lit alleyway that makes you feel unsafe or a park with broken equipment that poses a safety hazard.



Be In the Know!

You can sign up to [In the Know](#) to find out what is happening in your area: witness appeals, crime updates, crime prevention advice and news. This also includes the weekly Crime Update from Reigate and Banstead, Safer Neighbourhood Team

'In the Know' in October 2025

Apart from our Weekly Police Update and Monthly Newsletter, these are the Surrey Police reports posted on 'In the Know' during October 2025. If you missed any of the reports, shown below, then please go to the the Surrey Police Website. See page 4 for contact details.

31/10/2025 Fraud Newsletter - Surrey Police

22/09/2025 Take extra measures to protect your car from thieves. – Surrey police

10/10/2025 Home Security Tips – Surrey Police

In addition updates from: Fraud Team, Trading Standards, Neighbourhood Watch and the Crime Commissioner



What it is?

- Courier fraud occurs when a fraudster contacts victims by telephone purporting to be a police officer or bank official. To substantiate this claim, the caller might be able to confirm some easily obtainable basic details about the victim such as their full name and address.
- The caller may also offer a telephone number for the victim to telephone or ask the victim to call the number on the back of their bank card to check that they are genuine. In these circumstances, either the number offered will not be genuine or, where a genuine number is suggested, the fraudster will stay on the line and pass the victim to a different individual.
- After some trust has been established, the fraudster will then, for example, suggest;
 - Some money has been removed from a victim's bank account and staff at their local bank branch are responsible.
 - Suspects have already been arrested but the "police" need money for evidence.
 - A business such as a jewellers or currency exchange is operating fraudulently and they require assistance to help secure evidence.
- Victims are then asked to co-operate in an investigation by attending their bank and withdrawing money, withdrawing foreign currency from an exchange or purchasing an expensive item to hand over to a courier for examination who will also be a fraudster.
- At the time of handover, unsuspecting victims are promised the money they've handed over or spent will be reimbursed but in reality there is no further contact and the money is never seen again.

•Protect yourself

- Your bank or the police will never call you to ask you to verify your personal details or PIN by phone or offer to pick up your card by courier. Hang up if you get a call like this.
- If you need to call your bank back to check, wait five minutes; fraudsters may stay on the line after you hang up. Alternatively, use a different line altogether to call your bank.
- [Your debit or credit card is yours](#) – don't let a stranger take it off you. You should only ever have to hand it over at your bank. If it's cancelled, you should destroy it yourself.

•Spot the signs

- Someone claiming to be from your bank or local police force calls you to tell you about fraudulent activity but is asking you for personal information or even your PIN to verify who you are.
- They're offering you to call back so you can be sure they're genuine, but when you try to return the call there's no dial tone.
- They try to offer you peace of mind by having somebody pick up the card for you to save you the trouble of having to go to your bank or local police station.

•How it happens

- You may get called on your mobile or landline by someone who claims to be from your bank or the police. They say their systems have spotted a fraudulent payment on your card or it is due to expire and needs to be replaced.
- They might suggest that you hang up and redial the number of their bank or police force to reassure you that they're genuine. However, they don't disconnect the call from the landline so that when you dial the real phone number, you're still speaking to the same fraudster.
- They'll then ask you to read out your credit or debit card PIN or type it on your phone keypad. They may ask for details of other accounts you hold with the bank or elsewhere to grab more information.
- Then they promise to send a courier to you to collect your bank card. The fraudster will have your name, address, full bank details, card and its PIN, and withdraw cash using the card and may even use the information to commit [identity fraud](#) in your name.

•How to report it

- [Report it to us online](#) or call 0300 123 2040.
- If you've given your bank details over the phone or handed your card to a courier, call your bank straight away to cancel the card.
- If you are vulnerable, elderly or reporting fraud on behalf of a vulnerable person, please consider reporting this directly to the Police. Contact details on page 4 of the Newsletter.



Information Corner



Secure your number plates with tamper-resistant screws

The easiest way to change the identity of a stolen vehicle or avoid speeding tickets and parking tickets is to fit stolen number plates. Using security screws to attach your vehicle's number plates makes it harder for thieves to get your number.

If your number plate is stolen please report it – contact details opposite.



Available in the Borough – Fraud/Scam awareness and prevention talks

As part of our campaign on fraud / scam prevention and awareness, we are now offering in person talks / discussions on how to stay safe from various types of scams / fraud, including telephone, social media, banking & doorstep amongst others.

These talks are aimed at any groups who would like to learn more including community groups, colleges, scout and guide groups, business groups, sheltered accommodation, religious groups, and Rotary groups. The talks are free. One of our Fraud Prevention Police volunteers alongside Police, where available, will attend in person to deliver the talk.

If you are interested and would like to find out more please contact us at :

SussexandSurreyFraudPreventionEngagements@surrey.police.uk



Contact: Simon Morris 20789
Community Engagement Volunteer
Reigate and Banstead Police
Email: Simon.Morris@surrey.police.uk

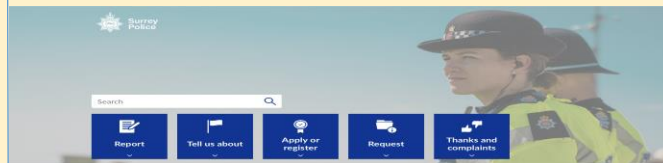
Crime statistics –

August 2025 to October 2025

Offence	August-25	Sept-25	Oct-25
Residential Burglaries	15 (9)	23 (9)	31 (14)
Keyless Car Theft	2	8	14

(-) Actual residential burglaries only, not including - Attempted, Garage and Outbuilding Burglaries

The crime statistics for the last 3 months show an increase in the number of actual residential burglaries. The number of keyless car thefts shows an increase from the previous months. Records show that there were 20 reports of Personal Fraud (scams) in October.



The Surrey Police Website has lots of information and advice. It is there to support you.

<https://www.surrey.police.uk>

How to report a crime or incident:

Emergency: call 999

Non Emergency: call 101 or report online or via live chat at: www.surrey.police.uk

To contact your local team (not for reporting purposes) email:

ReigateandBanstead@surrey.police.uk

You can pass information to us directly via 101, online

via <https://www.surrey.police.uk/ro/report/> or anonymously via Crimestoppers 0800555111, <https://crimestoppers-uk.org/>

Follow us:

Our Facebook is Reigate and (Surrey Police) and our twitter **@ReigateBeat**

