

Reigate and Banstead Police Newsletter

Issue 17
October 2024



Introducing our New Sergeant – Christopher Madeley 40244

I have been with Surrey Police for 15 years and have worked in a variety of different roles across response, proactive and neighbourhood policing. In my first couple of weeks I've enjoyed meeting members of the community and the team as well as seeing the wide array of work they do. I attended a meeting of the Reigate Business Guild and was part of an operation working with staff at East Surrey College to detect and deter weapons coming into the college and provide safeguarding advice to students.

To update you on the work the team have been doing recently:

- As part of Business Crime Intensification week, PC Logan led a successful shoplifting operation in Banstead which resulted in several arrests and other interventions.
- Sgt Heather continues to work with our partners and the community on the 'Clear, Hold, Build' initiative in Redhill. This targets criminality, organised crime groups and anti-social behaviour.
- Drink spiking intensification week saw us providing spiking prevention kits and educational material to venues to raise awareness and keeping people safe.

As the nights draw in, we historically see an increase in residential burglaries. I would ask the community remain vigilant and report any suspicious activity to us. There are simple steps that can be taken to reduce the chances of your property being targeted such as:

- Use an automatic plugin time switch to operate a lamp or light at pre-set times when you're away.
- Secure any side gate or access to rear gardens.
- Ensure garden tools or items that could be used to easily smash windows or force open doors are locked securely away in sheds and garages.

For further crime prevention advice around burglaries, and a number of other types of offence, can be found at www.surrey.police.uk/cp/crime-prevention/

Kind regards
Chris

Have your say on Policing in the Borough

Reigate and Banstead residents will have the opportunity to put their questions and comments to Surrey Police's Chief Constable, Tim De Meyer and Police and Crime Commissioner, Lisa Townsend when a series of public engagement events returns this Month.

The in-person event will run from **6.30pm-8pm on Monday 7th October at Banstead Community Centre SM7 2BQ**. All are free to attend, but those who wish to join are urged to register their attendance by selecting the link for their local event

: <https://s-url.co/R7YVAA>



In this Months Edition

- Page 1 - Introduction and Have your say on Policing
- Page 2 - Community Update
- Page 3 - Adult and Elder Abuse awareness/ Support
- Page 4 - Crime Statistics/ Contact Surrey Police
- Page 4 - DVSA issues warning

Feedback

Your feedback on the Newsletter is important to us. Please contact me at Simon.Morris@surrey.police.uk

Simon Morris 20789
Community Engagement Volunteer
Reigate and Banstead Police SNT





Now Available in the Borough – Fraud/Scam awareness and prevention talks

As part of our campaign on fraud / scam prevention and awareness, we are now offering in person talks / discussions on how to stay safe from various types of scams / fraud, including telephone, social media, banking & doorstep amongst others.

These talks are aimed at any groups who would like to learn more including community groups, colleges, scout and guide groups, business groups, sheltered accommodation, religious groups, and Rotary groups. The talks are free. One of our Fraud Prevention Police volunteers alongside Police, where available, will attend in person to deliver the talk.

If you are interested and would like to find out more please contact us at :
SussexandSurreyFraudPreventionEngagements@surrey.police.uk



Secure your number plates with tamper-resistant screws



On a regular basis we have reports that number plates are taken from vehicles in the Borough. The easiest way to change the identity of a stolen vehicle or avoid speeding tickets and parking tickets is to fit stolen number plates. Using security screws to attach your vehicle's number plates makes it harder for thieves to get your number.

If your number plate is stolen please report – contact details on page 4



You can sign up to [In the Know](#) to find out what is happening in your area: witness appeals, crime updates, crime prevention advice and news. This also includes the weekly Crime Update from Reigate and Banstead, Safer Neighbourhood Team

'In the Know' in September

Apart from our Weekly Police Update and Monthly Newsletter, these are the Surrey Police reports posted on 'In the Know' during September. If you missed any of the reports, shown below, then please go to the Surrey Police Website. See page 3 for contact details.

- 20/09/2024 Fraud Newsletter September Edition - Surrey Police
- 13/09/2024 Rural Crime days of action carried out by Surrey Police
- 11/09/2024 How to stay safe from doorstep crime – Surrey Police.
- 10/09/2024 Have your say on policing where you live – Police Community roadshow returns
- 06/09/2024 Safety Tips for a weekend at the Shops – Surrey Police.

In addition updates from: Fraud Team, Trading Standards, Neighbourhood Watch and the Crime Commissioner

Crime Prevention – Adult and elder abuse



Adults requiring care and support may not be able to protect themselves from abuse or neglect. We have specialist trained officers and staff who work to protect adults at risk of abuse.

Any adult can suffer abuse or neglect from anyone in their lives. Abuse can include physical abuse, sexual abuse, psychological abuse, financial abuse and neglect. For older adults, abuse can include coercive control, neglect or acts of omission, discrimination, modern slavery, domestic abuse and cuckooing.

Cuckooing is a term given to criminals who target the homes of vulnerable adults. They may use the property for any criminal purpose but in particular, drug dealing, sexual crimes and firearms. The vulnerable adult is often tasked to complete criminal acts, often under duress.

Adults within a care setting may also experience organisational abuse.

Adults requiring care and support may be at risk of self neglect and potentially may lack capacity to make decisions for themselves.

Report it

If you are worried that you or someone you know is suffering adult or elder abuse or neglect, please contact us immediately. We will investigate and ensure the person gets the best course of action to meet their needs.

This can be done:

- [Online](#)
- By calling 101
- In person at your [local police station](#)

Remember to always call [999](#) if you or someone else is in immediate danger.

If you have a hearing or speech impairment, use our textphone service [18000](#). Or text us on 999 if you've pre-registered with the [emergencySMS service](#).

Or contact [Crimestoppers](#) confidentially and anonymously:
Phone: [0800 555 111](#)

We will work with multi-agency partners to protect adults from abuse and neglect. This includes working with them on specific cases to ensure the person receives the support they need and is protected from any further abuse or neglect.

[Age UK](#)

Provides companionship, advice and support for millions of older adults.

[0800 169 6565](#)

The [Care Quality Commission \(CQC\)](#) is the independent regulator of health and social care in England. Its website provides details of local care providers and results of their inspections.

[Citizens Advice Bureau](#) gives free confidential information and advice to assist people with problems.

Phone: [03444 111 444](#)

Text relay: 03444 111 445 (Monday to Friday, 9am to 5pm)

[Hourglass](#) support anyone over the age of 60 suffering from abuse or neglect.

[Mencap](#) support people with a learning disability and their families. More information can be found on their website.

[Neighbourhood Watch](#) for safer and stronger communities.

[Scope](#) provides support for disabled people and advice and information on disabilities. Their website provides details of how to contact them.

[Trading Standards](#) offers consumer help or advice.

Phone: [0808 223 1133](#)

[Victim Support](#) offers free confidential support for those affected by crime or traumatic events. Phone: [0333 250 9854](#) (24 hours a day, 7 days a week)

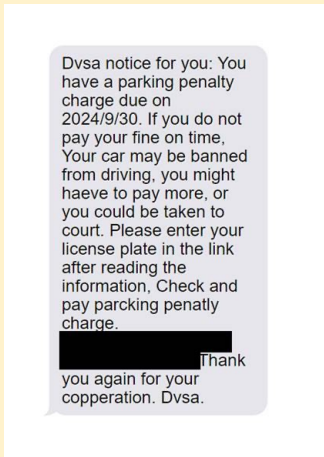
Link <https://www.surrey.police.uk>



Information Corner



DVSA issues warning about parking fine scam text messages



The text messages warn people that they have a 'parking penalty charge', and that if they do not pay on time, that they might:

- be banned from driving
- have to pay more
- be taken to court

This is an image of the scam text that people have been receiving.

What to do if you received a message

You can report scam text messages to the National Cyber Security Centre.

[Report a scam text message.](#)

You do not need to contact DVSA if you have received the text message.

If you've responded to a scam text message

If you've been tricked into sharing personal information with a scammer, you can take immediate steps to protect yourself.

[Find out what to do if you think you've shared personal information.](#)

If you've lost money or have been hacked as a result of responding to a suspicious text message, report it:

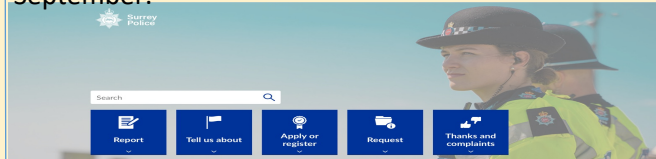
- at www.actionfraud.police.uk or call 0300 123 2040 (in England, Wales or Northern Ireland)
- to Police Scotland by calling 101 (in Scotland)

Crime statistics – July 2024 to September 2024

Offence	July-24	August-24	Sept -24
Residential Burglaries	15 (4)	32 (17)	18 (6)
Keyless Car Theft	1	5	2

(-) Actual residential burglaries only, not including - Attempted, Garage and Outbuilding Burglaries

The crime statistics for the last 3 months show a variation in the number of reported actual residential burglaries. After a recent increase in the level of keyless car thefts, there has been a decrease in September. Although not shown, there were no catalytic converter thefts in the three months to September.



The Surrey Police Website has lots of information and advice. It is there to support you.

<https://www.surrey.police.uk>

How to report a crime or incident:

Emergency: call 999

Non Emergency: call 101 or report online or via live chat at: www.surrey.police.uk

To contact your local team (not for reporting purposes) email:

ReigateandBanstead@surrey.police.uk

You can pass information to us directly via 101, online

via <https://www.surrey.police.uk/ro/report/> or anonymously via Crimestoppers 0800555111, <https://crimestoppers-uk.org/>

Follow us:

Our Facebook is Reigate and Banstead Beat (Surrey Police) and our twitter is

[@ReigateBeat](https://twitter.com/ReigateBeat)

Contact: Simon Morris 20789
Community Engagement Volunteer
Reigate and Banstead Police
Email: Simon.Morris@surrey.police.uk



**SURREY
POLICE**
With you, making
Surrey safer
www.surrey.police.uk